



## **SAN Services of MEN@NET: fast-acting, secure, high-performance**



The advantages of a Storage Area Network (SAN) are obvious: Efficiency, flexibility, speed and above all disaster tolerance are key factors. Certainly, all network components should be compatible and communicate error-free with each other. The compatibility of different original equipment manufacturers (OEM) equipment is usually an issue before an upcoming expansion of the network. Nevertheless the performance of the SAN should be guaranteed, too. And that is where we come in.

The company specialises in network and performance management of high-speed data networks. We provide a comprehensive product portfolio for your SAN. We have developed our own monitoring software SAN RM and offer services, training, workshops as well as measurement and analysis equipment from popular vendors. Since 1999 we have been your reliable partner in this sector.

### **MEN@NET Review Meetings**

Within the scope of the review meetings we regularly support you as a user of the monitoring software SAN RM in handling the system. Our goal is for you and your team to master your network. You are able to quickly analyse all necessary information, react accordingly, and thus ensure proper SAN operation. Review meetings take place at cyclical intervals. Together with you, we view and evaluate your monitoring data from SAN RM.

The resulting information serves to illustrate possible error sources and performance bottlenecks. Thereby practical instructions adapted for troubleshooting can be developed for your specific network environment. Their Fibre Channel know-how is automatically and continuously refreshed by the review meetings using the collected SAN RM data. Processes within your SAN can be optimised and serve as a basis for the analysis of anomalies in the SAN infrastructure and their correction. If you are planning to change special technologies or changes in your network architecture, we are pleased to support you with the review meetings.





## Review Meetings

In addition to knowledge transfer, other use cases are also discussed. Thus, knowledge about anomalies and findings from other network environments serve to avoid possible error situations or even failures.

Furthermore, we inform you about innovations in our software and gladly accept your suggestions and improvement requests. We use your suggestions as a basis for the continuous further development of our monitoring software SAN RM. In this way, you benefit directly from the optimisations in your everyday life with SAN.

### Our Service - Your Benefit: **MEN@NET Review Meetings** in brief

- Regular knowledge transfer through user-related workshops
- Identification of potential error sources
- Support in the interpretation of errors that have occurred
- Refresh of Fibre Channel Know-how
- Deepening the knowledge of how to use the monitoring software SAN RM
- Recommendations for configuration optimisations in SAN
- Support for planned technology or architecture changes

## Our services for high-speed data networks



### Health Check

Manufacturer-independent analysis of the SAN environment.



### Review Meetings

Workshops on a regular basis to stabilise the SAN.



### Remote Monitoring

Continuous monitoring of the SAN by our experts.



### Troubleshooting

Immediate fault isolation of urgent SAN problems.



### Pre-Deployment

Proactive verification of technology changes in the SAN.



### Consulting

Individual consulting for questions about complex SAN and networks

**We make performance happen** ● ● ●



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